# COMPSCI 705 / SOFTENG 702 opening lecture

The Expanding Interaction Space

#### Jim Warren

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Course coordinator CS705/SE702

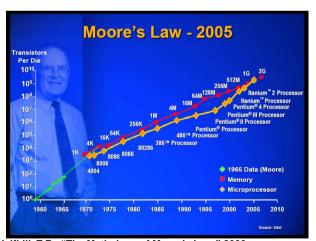
# The first electronic computer

http://www.bletchleypark.org.uk/



# Enablers of HCI expansion

- · Changes in computing power
  - Processing
  - Bandwidth and communications infrastructure
  - Storage
  - Power management
- So now we can have powerful, tiny, connected devices with heaps of storage and running on batteries like iPhone and Galaxy that just weren't possible a few years ago, and were virtually unimaginable 20 years ago



• Halfhill, T.R., "The Mythology of Moore's Law," 2006.

# 1960s/1970



IBM 360

card/paper tape inputprinted output



1962 - Sutherland's Sketchpad



~1964 - Engelbart's Mouse

PC

- Screen, keyboard and mouse (started to get popular with models like the Apple IIe from 1976)
- These really were personal computers
  - Very limited connectivity
  - Large organizations had networks
  - Home computers generally stand-a-lone

Xerox Star 1981

1980s



IBM PC 19



# More recently

- "Moore's Law" (ish) performance improvement continues, but also....
- Penetration
  - Every sector and nearly everybody (particularly via cell phones)
  - Look at a sector like banking
    - Had computers practically from Day 1, but has over decades brought them forward with ATMs and now online banking
- Connection
  - The Web (accelerating uptake of the Internet that had been progressing throughout 1970s and 1980), wireless LAN, ubiquity of the cellular network

# **HCI Change**

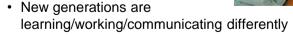
- · And so user interfaces change because
  - The capability of the machines keeps changing (as just discussed)
  - The types of users has moved from specialists to everybody
  - We've just had more time to accommodate the potential of computing
    - Time for things like Amazon and Facebook and Google Maps to be developed and catch on
    - And for devices like Apple IIes and Macs and iPhones and iPads (and their competitors) to be conceived, implemented and to catch on

#### **HCI** static

- Yet in some ways the options have been well understood for ages
  - Text
  - Voice
    - · Which never seems to catch on as much as it promises
  - Direct manipulation
    - Can enhance with Tangible (see Rachel's lecture later this week!)
  - 2D and 3D metaphors
    - · 'windows' were a big leap forward in 2D interface thinking
  - Web/Hypertext
    - Was suggested in some detail by Vannevar Bush at the dawn of modern computing in 1945!

#### What does all this mean?

- We can communicate across time and space in ways we have never been able to <u>before</u>
- · Digital Natives, Digital Immigrants
  - By Marc Prensky <a href="http://www.marcprensky.com/writing/">http://www.marcprensky.com/writing/</a>



#### 2010's

- New things keep coming
  - Social networking
    - Well, there were Usenet news groups since 1980, but the level and impact of social networking is new
  - Multi-touch is everywhere
  - Brain-machine interfaces
    - http://www.ted.com/talks/tan\_le\_a\_headset\_that\_r eads\_your\_brainwaves.html

#### As Researchers

- Endless opportunities
  - Exploring how to exploit new technologies (or better utilize long-standing technology) for novel interaction
  - Understanding the sociotechnical side of how people are interacting with this everychanging world of computers
  - Driving applications deeper into specific domains to improve and transform workflow
    - · As banking has done, as healthcare is doing

### Diverse research methods

- Engineering
  - Devising ways to meet requirements not previously met (e.g. brain machine interface)
- Experimental (a la Psychology and Medicine)
  - Measure a statistically significant improvement in performance
  - Often considered the best level of evidence
- Action research
  - Changing the 'real world' environment in a purposeful and reflective fashion

#### Course Plan

- · Lectures on nifty stuff
  - From a range of staff on areas close to our research
- · Your own investigation into nifty stuff
  - You do individual literature review research for a seminar
    - And get to hear each other's seminar findings
  - You work in a group on a project
    - And get to hear about each other's project achievements
- Exam
  - Consolidate your learning with revision of the semester's lessons (about nifty stuff)

# Required knowledge

- Be experienced programmers. In general students should have completed 6 or more programming courses. They should have competence in at least two programming languages and experience in some user interface programming framework – e.g. Java Swing, Windows Forms, Windows Presentation Foundation or Silverlight
- Have completed an undergraduate course in HCI. If you
  have studied here that would be CS345/SE350, or an
  equivalent course somewhere else. We expect students will
  understand user interface design and usability testing and
  have had some exposure to the range of interaction
  modalities
- Have a high level of English reading and writing competence (a minimum of IELTS 6.5). For the coursework you are required to read multiple academic papers and write two 10 page reports. The examination also requires that you can read and write English at a high level

#### Lecturers

- · Prof Jim Warren
  - Course Coordinator
  - jim@cs.auckland.ac.nz
  - Ext: 86422
  - Room Tamaki 723.318
  - Research: Health informatics, decision support
- · Assoc Prof Beryl Plimmer
  - beryl@cs.auckland.ac.nz
  - Ext: 82285
  - Room 303.483
  - Research: HCI, Pen-based computing
- Prof Robert Amor
  - trebor@cs.auckland.ac.nz
  - Ext: 83068
  - Room: HoD's office, 303 level 3
  - Research: Architecture and construction informatics







#### Lecture Plan

- · First half of the semester
  - Beryl Plimmer and Rachel Blagojevic
    - Research and concepts around sketch, annotation, haptic and tangible interfaces
  - Robert Amor
    - · Construction informatics, VR, gesture
  - Other guests
    - · E.g. HCI in education
  - Jim Warren (your host!)
    - Visualisation and agents (heavily oriented toward health IT research)
- And supporting lectures, including evaluation (see the website for schedule)

#### Exam

- About half of the marks on a couple of questions based out of the lecture material from first half of the course
- · Balance of marks on
  - A question to be answered based on an aspect of your project experience
  - A question based on one of the literature review presentations other than your own (you'll have a list to choose from)

#### Presentation Plan

- Second half of semester
  - You-all take over the podium!
  - Seminars of leading edge topics
  - Presentations of projects (often aligned to leading edge research groups)

### **Class Representative**

- · There can only be one!
- Once elected, attend one AUSA Class Rep Information Session
  - Monday 18<sup>th</sup> Mar, 9-10am Old Choral Hall, Lecture Room 2
  - Tuesday 19th Mar, 10-11am SLT1
  - Wednesday 20th Mar, 1-2pm OCH2
  - Thursday 21st Mar, 2-3pm OCH1
  - Friday 22nd Mar, 3-4pm OCH1
  - Contact <u>classreps@ausa.org.nz</u>, 09 923 7385 or visit Old Choral Hall G15

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# Literature Review Seminar – start thinking about it!

- I will survey you on your topic choice next week
- There are some resources on literature reviews on line
  - http://www.cs.auckland.ac.nz/courses/compsc i705s1c/lectures/literature-review.pdf
  - http://www.jstor.org.ezproxy.auckland.ac.nz/st able/4132319

# Deriving the social network

- Notice the sources
  - Author name and his/her organisation
    - · Do they have a current web site?
    - Usually the professor/supervisor will continue in the topic, postgrads – esp. masters – may've moved out of the field
    - So look at 2<sup>nd</sup> and last authors in list
    - Are there particular departments/labs that specialise in this thing?
  - Journal or conference proceedings
    - Is this a place for your topic? Look out for special theme issues of journals and for workshops
    - And who edited the special issue? They're probably a well-known expert in the area!

# Finding the literature

- Start with the academic portals
  - From www.library.auckland.ac.nz/databases
  - ACM Digital Library and IEEExplore
    - You know that the things you find are the 'right' kinds of things (quality, format and general topic)
- Use Google Scholar to search forward in time
  - Found something from 1997? Who cited it?
     They're obviously into something related and did it more recently!

# Refine your scope

- Decide the boundaries of your review
  - Practically, let how much you're finding help dictate this (lots of sources = narrower review)
- Look out for existing reviews
  - ACM Computing Surveys specialise in this
  - Might be hard to avoid plagiarising an existing review if it's right on your intended topic
    - Then again, if it's a little old in an active field, you might be fine to 'refresh' the review and/or take a different angle

# Synthesizing the findings

- If you really want an "A", read the MISQ article thoroughly
- Move from authors/labs to concepts
  - Requires further refinement of the notion of just what your topic is
- If you can... develop a model and/or theory about the research area
  - A simple model could be a taxonomy of the approaches taken by the researchers
    - E.g., see figures 1 and 2 of http://www.csee.umbc.edu/~finin/papers/kass88.pdf

# Summary

- · HCI is an amazing and ever-changing field
  - Technology is changing society, and HCI research is right on the edge of this!
- This course introduces topics at the leading edge and gives you practice examining that edge for yourself